



I WANT IT YESTERDAY.

Kemtah IT Infrastructure Services

There is hardly any action a corporation, government, or other institution can take without considering its IT performance implications. Whether you are a National Laboratory, Hospital System, Financial Institution, or Manufacturer, your mission and the systems and tools that support it are critical. When your desktop has crashed, your servers have failed, and your network is slow, you need it fixed. And you need it fixed yesterday...

- At Kemtah we focus on your IT infrastructure so you can focus on your mission

Kemtah is a premier provider of IT infrastructure support solutions to large commercial and government organizations. Today we operate in 12 countries and most of the 50 United States. Our solid success and ability to be “better, faster, cheaper” in the IT industry has earned us growing, long-term relationships with Fortune 100 companies, large government agencies, and the healthcare industry, from hospitals to pharmaceuticals. We have saved our clients millions of dollars while consistently meeting or exceeding stringent performance requirements by:

- Applying best practice service management
- Providing value-added tools and technology such as real-time dashboard feedback
- Using flexible contract terms and conditions such as per-incident pricing, transaction rates, and volume discounts
- Improved resource utilization
- Staffing – Hire the right people the first time through our pinpoint recruiting process
- Providing management with deep domain expertise

At Kemtah we specialize in transforming the way you manage your IT infrastructure. We help you improve your service levels, your end-user satisfaction, and your IT goals. By doing so we guarantee significant savings. We can cut your operational costs and investments, find highly skilled reliable staff, provide the latest in IT management tools, and transition your operations seamlessly—Just ask our clients...

Our infrastructure support solutions are outlined below. In each area, our years of experience have culminated into a proven, repeatable ability to improve customer satisfaction and service quality, while simultaneously and creatively reducing/optimizing costs:

- Help Desk Management
- Desktop Support Managed Services
- Server / Network Support
- Wireless Support
- Handheld / PDA Support
- Telecommunications / Cabling
- Managed Security Services
- Shared Services
- Data Center Consolidation
- IT Infrastructure Optimization



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