

FOR IMMEDIATE RELEASE

Kemtah Awarded National Lab ITIL Assessment Contract

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The Kemtah Group, a leading provider of IT Transformation services, announced today that it has been awarded a consulting contract by a DOE National Lab. As this Lab embarks to fully implement Information Technology Infrastructure Library (ITIL) best practices, Kemtah will evaluate the Lab's current state with respect to its infrastructure operation, as well as assessing the Lab's incident, problem, and change management. Upon completion of this thorough assessment, Kemtah will present to the Lab its findings, as well as an ITIL Roadmap. Kemtah has been providing best practices assessments, as well as managed IT help desk operations, deskside support, data center support services, and IT project support for more than 10 years. Through this contract, Kemtah will assist the Lab in implementing ITIL-based procedures and optimizing the services provided to the Lab's end users.

"We deeply value our 20 year relationship with DOE installations across the U.S. as a trusted advisor / supplier. Kemtah will continue to deliver on our promise to bring the customer the best practices that the industry has to offer," said Stephen V. Wade, Kemtah's President.

Kemtah is focused on helping the DOE enterprise transform their IT services to reduce complexity, improve cost effectiveness, and improve quality. Kemtah offers IT experts who use ITIL and other frameworks to help DOE entities implement best practices for IT Service Management. Kemtah's experts are experienced in both the academics of ITIL, ISO, COBIT, and TOGAF, as well as in the operational application of these frameworks.

#### *About Kemtah*

*Headquartered in Albuquerque, New Mexico, the Kemtah Group is a premier IT Infrastructure Support and Transformation Services firm delivering IT Service Management and technology support throughout North America. Our experts help commercial and government organizations effectively optimize the people, processes, and technologies that comprise their IT departments using global standards such as ITIL, CoBIT, and ISO. Kemtah's managed service engagements have on average achieved cost reductions of 30% - 40% while simultaneously increasing productivity by 25% - 30%. We achieve these savings year-over-year through the introduction of efficient technology, aligning spending, and reengineering business processes. The company's footprint of service locations throughout the U.S., Canada, and Latin America enable the Kemtah Group to provide local, reliable, and cost-effective IT support. More information about the Kemtah Group can be found on the web at <http://www.kemtah.com>.*

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