

FOR IMMEDIATE RELEASE

Kemtah Selected for Presentation at DOE National Laboratories IT Summit

June 2, 2009, Albuquerque, NM

The Kemtah Group announced that Geoff Duke, Vice President Service Delivery, will be an invited presenter at the Department of Energy 2009 National Laboratory Information Technology (NLIT) Summit. The conference will be held May 31 to June 3 in Knoxville, TN. Mr. Duke will discuss a new approach to consolidating and improving information technology service management (ITSM) by taking a holistic approach to processes that have traditionally been viewed as standalone functions. By consolidating help desk, desk-side, and server administration functions, a lab's IT organization can achieve better load-leveling, higher efficiency, improved end-user service, increased retention, and increased problem avoidance. The presentation focuses on achieving the most important metric for any IT organization – customer satisfaction – and using new Web 2.0 technologies to help achieve that metric.

The Kemtah Group is focused on helping the DOE enterprise transform their IT services to reduce complexity, improve cost effectiveness, and improve quality. Kemtah offers IT experts who use ITIL and other frameworks to help DOE entities implement best practices for IT Service Management. Kemtah's experts are experienced in both the academics of ITIL, ISO, COBIT, and TOGAF, as well as in the operational application of these frameworks.

This year's NLIT Summit will draw representatives and speakers from across the National Labs to discuss the latest topics in information technology, including cyber security, emerging technologies, standardization, and management of policy, assets, projects, and customer relationships.

About Kemtah

Headquartered in Albuquerque, New Mexico, the Kemtah Group is a premier IT Infrastructure Support and Transformation Services firm delivering IT Service Management and technology support throughout North America. Our experts help commercial and government organizations effectively optimize the people, processes, and technologies that comprise their IT departments using global standards such as ITIL, CoBIT, and ISO. Kemtah's managed service engagements have on average achieved cost reductions of 30% - 40% while simultaneously increasing productivity by 25% - 30%. We achieve these savings year-over-year through the introduction of efficient technology, aligning spending, and reengineering business processes. The company's footprint of service locations throughout the U.S., Canada, and Latin America enable the Kemtah Group to provide local, reliable, and cost-effective IT support.

More information about the Kemtah Group can be found on the web at <http://www.kemtah.com>.

Contact:

Sandaren Hazlett, Vice President * The Kemtah Group, Inc.
6565 Americas Parkway, Suite 620 * Albuquerque, NM 87110
505-346-4900 * 505-346-4990 fax * shazlett@kemtah.com

###