

FOR IMMEDIATE RELEASE

Louisiana Medical Center Enlists Kentah for PC Project

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Kemtah has contracted with a leading community-owned medical center to provide Preventive Maintenance on their entire PC and thin-client inventory of ~2,000 desktops and devices currently in the field. Under the terms of the arrangement, Kentah will implement preventive maintenance processes with special sensitivity to the patient care environment. In addition, Kentah will provide inventory and asset management surveys.

“Organizations continue to look for ways to extend the usable life of their computing and desktop assets,” says Geoff Duke, Kentah vice president of service delivery and corporate strategy. “Performing proactive preventive maintenance on these devices not only extends their life, but reduces the opportunity for hardware failures—failures that can directly affect patient care.”

Kemtah will field a temporary team familiar with a hospital environment to provide preventive maintenance while minimizing business and care disruption, adhering to consistent processes in the delivery of these services, and maintaining a high level of customer satisfaction.

About Kentah

Headquartered in Albuquerque, New Mexico, the Kentah Group is a premier IT Infrastructure Support and Transformation Services firm delivering IT Service Management and technology support throughout North America. Our experts help commercial and government organizations effectively optimize the people, processes, and technologies that comprise their IT departments using global standards such as ITIL, COBIT, and ISO. Kentah’s managed service engagements have on average achieved cost reductions of 30% - 40% while simultaneously increasing productivity by 25% - 30%. We achieve these savings year-over-year through the introduction of efficient technology, aligning spending, and reengineering business processes. The company's footprint of service locations throughout the U.S., Canada, and Latin America enable the Kentah Group to provide local, reliable, and cost-effective IT support. More information about the Kentah Group can be found on the web at <http://www.kemtah.com>.

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